# Egg Farmers of Ontario – Working to Deliver the Goods

Scott Graham Chair, Egg Farmers of Ontario Presentation to the National Farmers Union November 27, 2015



### What are 'the goods'?

- Good communication to stakeholders
- Good communication FROM stakeholders
- Good relationships
- Good people
- Good teamwork
- Good governance
- Good planning



### Good Communications to Stakeholders

 This includes farmers, graders, government and consumers.

 These communications need to be a constant effort, delivered in variety of ways, both formal and informal.



### Good Communications FROM stakeholders

- Listening to communications coming into our organization can be more important than the outward communications.
- At EFO, we have numerous opportunities, both formal and informal, to make sure we get the information we need to support good decision-making.



### **Good Relationships**

- This is a very strong emphasis for EFO, including relationships with farmers, graders, our supervisory agencies, other supply managed boards and other agricultural organizations across the province and country.
- Relationships with all parties, federally and provincially, MPs, MPPs, ministers and their staff are very important.



### **Good People**

 This includes our board members, our Zone Councillors, egg farmers at large, as well as professional, competent staff.



### **Good Teamwork**

 Teamwork is essential between farmers, staff, our national agency, other supply managed boards, other agricultural organizations as well as broader industry groups.



### **Good Governance**

- Always working on improving EFO's internal working processes and accountability.
- Policy and administration <u>must</u> be kept separate.
- Ensure good flow of ideas and communication from farmers to the Board.
- Annual training for Board Members based on a needs assessment.
- Staff training to meet current and future needs.
- Continuing focus on improving industry relationships.

egg farmers

• We have a formal Governance Policy in place.

### **Good Planning**

- EFO has a strong strategic planning process that annually sets key result areas, specific goals and measurable deliverables.
- Information from all the processes and sources already mentioned feed into this process. The board and staff use it to guide all of our activities during the year.



### Evaluating Policy-Making Outcomes

The outcomes are good policy and regulations if: **Ø**they balance real world business realities of farmers and all stakeholders; Øare clearly defined and communicated; Øare flexible enough for real world operations; Øare made in the collective interests, not individual interests, of the farmers and stakeholders;



**Ø**they balance real world business realities of farmers and all stakeholders; Of they are equally fair (or unfair) to all; Øthey are administered consistently to all parties (not as exceptions); **Ø**policy and administration must be kept completely separate;



they are constantly evaluated and respond to changing market realities or new information; and
they are audited by a third-party.
(At EFO this is done both with board operations and our General Manager.)



#### Conclusion

- All of this is driven by our business plan.
- This is our organization's guide.
- It is POLICY developed by the elected Board and is OPERATIONAL, as implemented by our staff.



 Most of these concepts are universal for making good policy and regulations.

 Thanks for allowing me to explain how EFO tries to "deliver the goods" of policy making for Ontario's egg farmers.



#### Thank you!

#### **Questions?**

